# **CLEC MEETING**

# **Conference Call**

May 9, 2018 ~ 9:30 AM – 9:50 AM CDT

#### **NOTES**

## Welcome and Introductions

AT&T opened the meeting by welcoming all participants to the Monthly CLEC Meeting. This meeting includes Change Management Process (CMP), Change Control Process (CCP), and CLEC User Forum. A list of attendees is included as an Attachment.

**CCP /CMP**

***AT&T Southeast Region:***

### Infrastructure Changes

There were no infrastructure changes for review at this meeting.

### Technical Issues

There were no technical issues for review at this meeting.

**Type 6 Defect CRs**

There were no defects to review at this meeting.

### Regulatory Mandates (Type 2) Change Requests Summary Report

There were no regulatory change requests for review at this meeting.

### System Outages

AT&T reviewed two reportable outages for April 2018. On April 9-10, there was an internal issue identified in North/South Carolina where network technicians had experienced downgraded ticket functionality (EC Ticket#243834174). The cause was a downstream server being offline – when it was restarted, the issue was resolve (duration 2:40). On April 25-26, there was an issue where CLEC users were unable to log into the WebLEX GUI (EC Ticket# 244475184). Issue was related to a problem with the database from a backend server. Issue was resolved with IT support stopping all “applicable instances” on the server and restarting it to restore functionality and access (duration 10:58).

***AT&T 21-STATE:***

**21-State CLEC Change Request Log**

AT&T reported no change in CR16-002 pending status. CR16-002 is dependent upon a change in network policy regarding afterhours CHC for UNE EELs.

**xRAF migration next steps**

AT&T advised that the Accessible Letter outlining the engagement for SE region xRAF migration was sent out – see Accessible Letter CLECSES18-023. The priority will be on Atlanta, GA with other SE sites to follow before focus moves to other regions. There are some connections thought to be abandoned based on prior 30-day traps being completed with no data moving on the connections. Those CLECs will be noticed and given a final deadline to respond or object or the connection will be disconnected. Then the focus will turn to the 4 or 5 circuits remaining that have been confirmed as live connections. No additional questions were brought up at this time.

**Roundtable Discussion**

No additional issues were discussed.

**CLEC User Forum**

**CUF Issues**

One issue (**GCUF16-002**) continues to be in “monitor” status. AT&T explained this will be left in this status as WSS project management evolves.

**LNP – Incomplete Port Process update (eff. 56/4/18) – CLECALL18-016, CLECSE18-020**

AT&T announced that Accessible Letters CLECALL18-016 and CLECSE18-020 were recently distributed announcing the process change to address incomplete Ports. The purpose is to help eliminate some of the duplicate billing issues caused by incomplete ports in the current mode of operation. The process will be effective on June 4, 2018.

**Roundtable Discussion**

AT&T did acknowledge the recent US Telecom Association (USTA) petition for forbearance that is now opened in FCC Docket No. 18-141. AT&T reiterated that this is a USTA petition and any questions regarding the USTA stance should be directed to that organization. AT&T explained that if questions regarding the petition were brought to AT&T center or account team personnel, those groups have been advised to refer wholesale customers back to the USTA. Comments are due by June 7, 2018 and replies by June 22, 2018.

**Wholesale Systems Simplification (WSS)**

**WSS**

WSS project on hold.

**Roundtable Discussion**

N/A

**Future Meeting Logistics**

Wednesday, June 13, 2018 ~ 9:30 AM CDT

Bridge: 1(866) 645-3167

Passcode: 7922682#

#### **Attachments/Exhibits**

**Attendees (Confirmed on roll) List:**

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